Protect | Enhance
One security company, Serving all your needs, Nationwide
Dear Fellow Executive:

Just a few years ago security in public venues for trade shows involved little more than watching for pilferage and checking meeting planning badges. We as security professionals had many of the same duties in hotels, with the added responsibility of providing guest relations — but not much more.

The world has changed dramatically over the past few years, and as threats to our safety continue to escalate, we are reinventing our company — complete with a level of management that would never have been considered 10 or 15 years ago. Now it is not only routine but also imperative for us to conduct a “threat assessment” well before the first day of work for the properties and events we secure.

Today, our i-Verify team not only conducts thorough background checks on our applicants but we also provide this cost-effective, professionally managed service to customers across the United States. We ensure that prospective employees have no history of previous misconduct and are not flagged on local, federal or national watch lists. Our investigative team protects clients against fraud, theft and legal worries. Virtual protection is now offered through our Video Operations Center, a facility equipped with hundreds of motion-detecting, high-definition cameras that alert operators in real time. We can also employ magnetometers to scan everyone entering a facility. Canine units, too, are another of the many security options we offer to mitigate any potential threats to our clients.

Furthermore, we have assembled a group of security executives who will bring their top-notch expertise to your shows. And because we have honed our hospitality skills, United provides these services while maintaining a five-star environment. We understand that our services are a direct reflection of our customers, and our team works diligently in many venues and first-class hotels across America to uphold the standards of our clients.

Our employees are certified and receive extensive training to develop and maintain the necessary knowledge and skills required to deliver exceptional service. This proactive implementation of comprehensive training programs ensures consistency and quality while reducing corporate liability.

Now is the time to be proactive and, to the extent possible, “harden” facilities like hotels, convention centers and public venues. We believe that facilities need lines of defense that are tailored to a specific group or event and are equal to the threats that arise during these unpredictable times.

Please take a moment to review the information in this book while keeping in mind that our resources go far beyond this management group. If you would like to know more about our unique brand of security services, please call me or contact one of our team members.

Best regards,

Richard A. Simon
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Richard A. Simon, President and CEO, United Service Companies, Inc.

Richard A. “Rick” Simon is the President and Chief Executive Officer of United Service Companies. United Service Companies is a Chicago-based holding company and is the parent company of United Maintenance Company, United National Maintenance, United Temps Inc., U.S. Aviation Services Corp., Inc. and United Security Services Inc.

He has been with United Service Companies since its founding in 1965. He rose through the ranks to become its president and CEO in 1985. Under his leadership, United Service Companies has blossomed from a few small accounts in Chicago to thousands of accounts from Washington D.C. to Honolulu, Hawaii. In fact, United National Maintenance is now the largest cleaning contractor of conventions and special events in the United States. Richard’s commitment and passion for service have made United Service Companies one of the fastest growing cleaning, staffing and security companies in America.

As an active contributor to Chicago’s business and tourism industry, Richard serves on many prestigious boards. He is the current Vice Chair of The Magnificent Mile Association and also serves on the boards of Gateway Green, The Chicago Police Memorial Foundation and The Illinois Hotel and Lodging Association. Richard has also been an active member of the Chicago Convention and Tourism Bureau since 1980. In fact, he served as their Chairman and in various board positions throughout the years. He is very involved with the International Association of Exhibitions & Events (IAEE), the Society of Independent Show Organizers (SISO) as well as the Exhibition Service Contractors Association (ESCA). Throughout his career, he has been recognized by his industry and peers with numerous awards and was named by Tradeshow Week as one of the most influential people in the trade show industry.

Because of Richard’s leadership and dedication to his community, United Service Companies has become a major contributor to The United States Marine Corps Scholarship Foundation, the Chicago Police Foundation and the Chicago Police Memorial Foundation where he also serves on the Board of Directors.

Richard returned from the Republic of Vietnam in the winter of 1969 where he served in the United States Marine Corps from 1967 to 1970. Soon after, he began a dual career serving as a Member, Supervising Member and Command Member in law enforcement in Chicago between 1973 and 1996. While working at the Chicago Police Department, he had numerous assignments in the department and with other agencies including the Cook County Sheriff’s Office and the State of Illinois.
Gary W. Schenkel, Subject Matter Expert Homeland Security

Gary W. Schenkel is a Subject Matter Expert on Homeland Security at United Service Companies. In this capacity, he facilitates all plans regarding issues related to the Department of Homeland Security.

From 2011 to 2016, Schenkel, a retired Lieutenant Colonel in the United States Marine Corps with 29 years of service, served as the Executive Director for the Office of Security Management and Communications. Under his supervision the office fielded more than 5 million 911 calls, and over 4 million 311 calls annually. Schenkel was responsible for the coordination of City events that exceeded 1 million participants including the NATO Summit in 2012. Schenkel also oversaw the City’s data repository system and integration of Public Safety and Public Works data and acted as the City Administrator of all DHS Grants and Homeland Security responsibilities.

Prior to this role, Schenkel served as the Acting Assistant Secretary for State and local Law Enforcement at the Department of Homeland Security. During his tenure, he acted as the Department’s direct representative to State, Local and Tribal Law Enforcement Associations where he promulgated policy and coordinated law enforcement efforts between the Department of Justice, Department of Defense and the Department of Homeland Security. His responsibilities included oversight of public venues and critical infrastructures nationwide.

Mr. Schenkel was the National Director, Federal Protective Services for the Department of Homeland Security from 2007 to 2010. Here, he oversaw this $1.3 billion federal law enforcement agency and was responsible for risk based analysis of criminal and terrorist threats to federal facilities, recommending appropriate countermeasures, awarding contracts, monitoring performance, replacing and maintaining security equipment, communications and preparing strategic operational and business plans.

Schenkel also served as the Assistant Federal Security Director, Transportation Security Administration, Chicago Midway Airport from 2004 to 2007 where he was responsible for supervising the daily operations as well as capital improvement projects, and oversight of Screening and Regulatory operations at the Category 1 facility which serviced more than ten million passengers and 155,000 flights per year.

In preceding roles, Schenkel worked as the Assistant Deputy Superintendent and Acting Deputy Superintendent of the Chicago Police Department. As Assistant Deputy Superintendent, he managed a budget of $17 million and was responsible for the development and training initiatives for more than fifteen thousand employees of the Chicago Police Department and divisions which included the Chicago Fire Department and the Office of Emergency Management. During his tenure in this position, Mr. Schenkel also served on the Board of Directors for the State of Illinois Law Enforcement Standards and Training Board which is responsible for the promulgation of state law and the review of state law grants. As Acting Deputy Superintendent, Mr. Schenkel managed a $23 million budget and was responsible for the Education and Training Division, the Management of and Labor Affairs Section, the Special Activities Division and O’Hare Field and Midway Airport. At this time, Mr. Schenkel was designated as the Department’s representative to lead all anti-terrorism activities.

Before his retirement from the Marine Corps in 2000, Schenkel served as the Operations Officer at the Marine Corps Warfighting Lab in Quantico, Virginia. He holds a Bachelor’s in Fine Arts from Lindenwood College and a Master degree in Public Affairs from California State University and has earned multiple certifications in areas that include Dynamics of International Terrorism and National Incident Management System training.
Garry McCarthy is a Subject Matter Expert on Domestic and International Policing for United Service Companies. In this capacity, he facilitates all plans regarding issues related to municipal policing planning and policing needs.

Throughout his extensive law enforcement career, Garry McCarthy has consistently delivered superior results. Through executive leadership roles, operations management techniques and implementing innovative crime control strategies, McCarthy has significantly reduced crime and streamlined efficiencies.

From 2011 to 2015, Mr. McCarthy served as the Police Superintendent for the City of Chicago—the second largest police department in the nation. He oversaw a $1.4 billion budget and 13 thousand sworn and civilian employees. During his tenure, he worked diligently to reduce violence and crime by using proven crime fighting and prevention strategies that helped reduce crime in other major American cities including New York City and Newark. Under Garry McCarthy’s leadership, Chicago saw four straight years of reduction in overall crime and the fewest violent crime incidents since the 1960s. Through policy and training efforts, he reduced police related shootings by 70 percent and police complaints by 50 percent. Since 2011, overall crime in Chicago fell by more than 37 percent—across the FBI’s combined major crime indices.

Prior to his role as the Superintendent of the Chicago Police Department, McCarthy served as the Police Director for Newark, New Jersey from 2006 to 2011. Under his watch, the department led the nation in murder reduction in 2008. From 2006 to 2008, he oversaw a 12 percent reduction in overall crime and reduced civilian complaints against personnel by more than 20 percent. He has also created innovative systems that helped ensure accountability throughout the police force. This role presented a mix of challenges. Due to state-mandated layoffs, McCarthy was called to implement strategies that streamlined the department and reduced the budget by more than $33 million. Here, he removed non-essential roles and ensured that there was no disruption in patrol levels or officers on the street.

McCarthy began his law enforcement career with the New York City Police Department, NYPD. Over the course of his career with the NYPD, he held multiple supervisory and command positions including Deputy Commissioner of Operations. In this role, he acted as the principal crime control strategist for the department. He was also a key policy maker responsible for directing the planning and motivating a staff of thousands. He was critically involved in planning, coordinating and directing the response to the World Trade Center attack and aftermath. After his involvement, he was called to act as the Coordinator of the Metropolitan Committee on Counterterrorism, a committee comprised of 43 federal, state and local agencies.

Mr. McCarthy has been awarded more than twenty Commendations for Valor, is a sought after expert and international public speaker and is an active member of many organizations. He served as the first vice president of the Major Cities Chiefs Association and is a member of the Police Executive Research Forum. He was also featured in the award-winning documentary Brick City. McCarthy attended the prestigious Police Management Institute at Columbia University as well as the graduate program at Marist College in New York. He holds a Bachelor of Arts from State University of New York-Albany and currently resides in Chicago, Illinois with his wife and son.
Robert J. Tracy, Senior Vice President, United Security Services, Inc.

Robert J. Tracy is a senior vice president at United Security Services, Inc. His 33-year career includes command positions with the New York and Chicago Police Departments. He also served in leadership roles in the private sector for major corporations. As senior vice president, Robert Tracy provides security consulting services, assists in the company’s growth and directs United Security’s global efforts.

Appointed in 2011, Tracy served honorably as a Chief in the Office of Crime Control Strategies for the Chicago Police Department until his retirement in early 2016. Under the direction and guidance of Chicago Police Superintendent Garry F. McCarthy, Chief Tracy broke new ground within the Chicago Police Department by bringing the internationally acclaimed CompStat process to Chicago. While there, he oversaw the CompStat process and implemented strategies and initiatives that reduced overall crime. During his tenure, Chicago experienced a 37 percent decline in overall crime and made significant strides in reducing the murder rate.

From 2006 to 2010, Tracy worked in the private sector. Prior to taking his position with the Chicago Police Department, he served as the head of operations for a major security company in the New York metropolitan area. Before assuming that role, he was the Vice President and Global Crisis Manager for the Office of Business Continuity for Citigroup.

Beginning his law enforcement career with the New York Police Department in 1984, Tracy quickly rose through the ranks. In 1988, he began his eight year tenure as a Commanding Officer. During his tenure, he served as the Commanding Officer of the NYPD/U.S. Marshall Regional Fugitive Task Force, where he led a specialized joint task force comprised of NYPD and more than 50 federal, state and local agencies in the apprehension of wanted fugitives. As Commanding Officer of the Violent Felony Squad, he organized and led a new unit established to apprehend a continuing list of the top 150 violent felons. In 2003, he was assigned as the Commanding Officer of the Firearms Investigation Unit where he led a team in investigations for illegal firearm usage and trafficking. Shortly after, Robert Tracy retired from the NYPD as the Captain and Commanding Officer of the newly created Firearms Suppression Division.

Awarded numerous commendations, Tracy is considered an expert in his field, and has been invited to speak on topics that include international counter-terrorism, procedural justice and policing, and gang violence reduction strategies at prestigious locations like New Scotland Yard, London, the Harvard Kennedy School, and Loyola University’s Corboy Law Center.

Outside of extensive professional training at prestigious schools like Cornell University and the Wharton Business School, he holds a Master’s degree in Public Administration from Marist College and a Bachelor of Arts in History from SUNY Empire State College. Robert currently resides in Chicago with his wife Brenda and their five children.
**Anthony P. D’Angelo, Vice President Corporate Compliance and Ethics**  
**United Security Services, Inc.**

Anthony D’Angelo, Vice President Corporate Communications and Ethics, is responsible for implementing and overseeing corporate compliance, ethics and integrity programs on behalf of United Service Companies. His responsibilities also include I-Verify background screening, Federal contracts, business development, loss prevention and mitigation, financial crimes, corporate security and fraud detection and prevention. D’Angelo is a recognized expert on counterterrorism and critical infrastructure protection.

In September of 2008 Anthony D’Angelo retired from the FBI after 24 years of service to assume a management position at United Security Services. Assigned to the Chicago Division of the FBI, D’Angelo served as the supervisor in charge of the Financial Crimes Program. There he was responsible for investigating financial institution fraud, mortgage fraud, identity theft, money laundering, bankruptcy fraud and fraud against the government. He also established and managed the multidisciplinary Chicago Mortgage Fraud Task Force (CMFTF) and Chicago Metropolitan Identity Fraud Task Force (CMIFTF). Previously, D’Angelo supervised a counter terrorism (CT) squad that investigated Al Qaeda and radical extremists. Mr. D’Angelo also managed a reactive CT squad and was the Chicago Joint Terrorism Task Force Coordinator which included law enforcement personnel from twenty local, state and federal agencies. During that time Mr. D’Angelo had management responsibilities for O’Hare and Midway International Airports. Prior to his promotion, Anthony D’Angelo investigated a number of high profile complex white-collar crimes and public corruption matters including the Archer Daniels Midland (ADM) investigation that was featured in the best selling book “The Informant”.

D’Angelo has provided domestic and international training on behalf of the FBI to state, local, federal and territorial law enforcement agencies, financial institutions, businesses, professional associations and prosecuting attorneys concerning a wide variety of white-collar crime and counter terrorism topics. He has also trained law enforcement and government representatives internationally at International Law Enforcement Academies in Bangkok, Thailand and Budapest, Hungary and in numerous countries in Europe, Asia and the Middle East.

From 1984 through September 1990, Mr. D’Angelo served in the Minneapolis Division. He also served as the Chief Division Counsel from 1988 until the time of his transfer. Prior to that Mr. D’Angelo handled divergent investigative matters including organized crime, public corruption and complex white-collar crime.

Anthony D’Angelo has a Bachelor’s Degree in Political Science from the University of Kentucky and a Juris Doctorate from the University Of Louisville College Of Law. In September 2007 Mr. D’Angelo was awarded a Masters Degree in Security Studies concentrating on Homeland Security from the Naval Postgraduate School in Monterey, California.
William Callaghan, Vice President/Director of Security Specialists
United Security Services, Inc.

William “Bill” Callaghan is the Vice President/Director of Security Specialists at United Security Services, Inc. He joined the company in 2001 and currently oversees our security operation nationwide. Throughout his career at United, he has managed security for events in most major cities across the country, including Las Vegas, Orlando, and Chicago. Prior to joining United, Bill served as the Director of Security at the Hyatt Regency Chicago.

With more than 20 years experience in the security industry, Bill has served in various roles throughout his career. For instance, he has extensive experience in executive protection and is a licensed private investigator. Over the course of his career, he has acted as a personal security officer for numerous celebrities, professional athletes and some of the nation’s leading public figures. Some of these high-profile clients include President Barack Obama, former United States Presidents: Bill Clinton and George H.W. Bush as well as former Vice President Dick Cheney, former New York City Mayor Rudolph Giuliani, and former Senator Hillary Clinton.

Bill holds a Bachelor’s degree from Northern Illinois University and is an active member of ASIS and is a Certified Protection Professional (CPP). He currently resides in the Chicagoland area with his wife and children.

Michael Marano, General Manager/Director of Security Specialists
United Security Services, Inc.

Michael “Mike” Marano brings nearly 50 years of experience in the security industry. Mike joined USSC in 2014 and oversees the event security operation for the Chicago branch location. Prior to joining United, Mike owned a successful security services company, The Security Management Group of America, and worked as a floor manager for many high-profile events which traveled nationwide. He also worked as the Special Police Manager for a prominent event security and staffing firm in Chicago.

Mike honorably retired from the Chicago Police Department in 1999 as the Commanding Officer of Government Security. He joined the police force in 1967 and over the course of his career, Mike led the personal protection detail of former Chicago Mayors: Richard J. Daley, Michael Bilandic and Richard M. Daley. He was awarded two Chicago Police Department Commendations, 3 Unit Meritorious Awards and 74 Honorable Mentions.
Michael A. Patton, Executive Director of Security, United Security Services, Inc.

Michael A. Patton serves as one of United’s several Directors of Security Specialists assigned to Hyatt Hotels. He is currently assigned as the Director of Security at the Hyatt Regency Chicago, which is the hotelier’s largest hotel in its entire portfolio. His three decades of experience, training and accomplishments makes him one of the most well-rounded executives in security today. Over his career, he has carved out a stellar reputation for successfully directing airport security and emergency preparedness, solving property, drug and organized crimes and handling hostage negotiations.

Mr. Patton started at the ground level as a Patrol Officer and moved up the ranks to Deputy Chief of the Chicago Police Patrol division. He also played a key role in the Intelligence Section of the Chicago Police. Over a four-year period, he was assigned to the Secret Service, FBI and State Police Task Force investigating all terrorist and subversive groups operating in the Chicagoland area and all syndicate activity throughout Cook County. He has served as a sergeant, detective, captain and commander and won numerous awards and commendations. Mr. Patton also was one of the region’s most respected leaders as Commander of Airport Law Enforcement at O’Hare and Midway Airports. He earned a Bachelor of Science degree from DePaul University in Chicago and a Master’s Degree from Lewis University in Romeoville, IL with a major in criminal/social justice.

Mike Patton has received additional training from many prestigious organizations including the FBI National Academy, Northwestern University, U.S. Department of Homeland Security and the Israeli Security Agency/Suicide Bomber Training.

Bob Christano, VP Western Operations/Director of Security Specialists United Security Services, Inc.

Bob Christano is responsible for overseeing United’s security operations in the Western United States. Christano has 28 years of law enforcement experience in New York and California and retired from the San Diego Police Department in 2010. Bob is a California Peace Officer Standards and Training (POST) Master Instructor and holds a Masters Degree in Emergency Services Administration and a Bachelors Degree in Behavioral Science. He served as an adjunct professor at California State University, Long Beach. Bob possesses expertise in the areas of criminal intelligence, risk and vulnerability assessment, counterterrorism, community-oriented policing and developing/implementing physical security measures.

For more than four years, Bob has served as a security manager in one of the nation’s largest convention hotels, with a focus on developing proactive strategies to reduce risk and prevent criminal activities in the hospitality environment. Bob currently serves as the president of the San Diego Security Director’s Group. In July of 2015, Bob accepted the position as the Regional Director of Security Operations for Southern California.
Rick Chambers, Director of Security Specialists-West Region
United Security Services, Inc.

Rick L. Chambers is responsible for United’s hotel and public venue security operations–West Region. In March of 2012, he retired from the U.S. Navy after 30 years of service. He joined the company in January 2013 as a floor officer and rose through the ranks to the director position.

A retired naval officer, (Lieutenant Commander, SEAL), Rick served in the Naval Special Warfare community in Southeast Asia, South America, and the Middle East. He filled multiple leadership roles in his naval career and participated in high profile security planning and operations abroad.

Rick holds a bachelor’s degree from Southern Illinois University at Carbondale in Workforce Education and Development and currently resides in San Diego with his wife and children.

Candice Wright, Managing Director, United Security Training Center
United Security Services, Inc.

Candice Wright has been in law enforcement for more than twenty five years. As a police detective, Ms. Wright has worked complex transnational narcotics cases both as an investigator and in an undercover capacity. For the past 10 years, Detective Wright has been assigned to the Federal Bureau of Investigation, Joint Terrorism Task Force (JTTF), assigned to the Critical Infrastructure Protection Squad. This division of the Los Angeles based JTTF includes; Los Angeles World Airport (LAX), the Los Angeles/Long Beach Port Complex, surface transportation, special event venues and numerous large scale tourist locations.

Over the course of her career, Detective Wright has received numerous awards and commendations. In 2013, Detective Wright was given the Centurion Award for Outstanding Innovation in Law Enforcement from the Peace Officers Association of Los Angeles County. This award was granted based on her development and implementation of a communication network used in support of the Maritime Coordination Center in Long Beach, CA. This system is utilized by over 50 federal, state and local law enforcement agencies to share intelligence and coordinate response capabilities in an effort to secure and protect the Southern California Coastline.

In 2008, Ms. Wright joined the United Security Services team and currently serves as the Managing Director for the United Security Training Center located in Long Beach, California.

Ms. Wright has earned a Master of Arts degree in Security Studies from the Naval Post Graduate School for Homeland Security and Defense; and a Bachelor of Arts in Criminal Justice from Chapman University. Additionally, Ms. Wright has trained at the FBI Academy in Quantico, VA and spent time training in Israel on counter terrorism measures, critical infrastructure protection and terrorism investigations.
Joel Thompson, Director of Trade Shows & Special Events  
United Security Services, Inc.

Joel “JT” Thompson oversees the on-site security operations for all our clients and travels to the cities where their events are held. JT has worked for our company since 1997, and has an extensive background in trade show and convention center security. He has a vast working knowledge of many convention centers including McCormick Place, Orange County Convention Center and the Las Vegas Convention Center. JT also works in the public security industry as a Cook County Sheriff’s Deputy. He has been an active duty sheriff for more than 20 years and brings this knowledge and experience to each event that we safeguard.

Martin J. McNulty, Assistant Director of Security Specialists  
United Security Services, Inc.

Martin “Marty” McNulty has worked in the private security sector for more than twenty years. Over the course of his career, he has held various management positions. He started with United Security in 2001 as a hotel security supervisor and was promoted to Assistant Director of Hyatt Security, a position he held for 8 years before being promoted to Assistant Director of Security Specialists.

Marty has extensive experience in the management and scheduling of hotel officers. He also routinely meets with clients, local law enforcement, FBI and Secret Service to ensure that the coordination of security is met. Marty provides our corporate support to many of our hotel clients and manages the security details at major tourist destinations like Navy Pier and at large-scale events like the BMO Harris Magnificent Mile Lights Festival.

John Sutton, National Operations Manager  
United Security Services, Inc.

John Sutton is the National Operations Manager, for United Security Services, Inc. He is responsible for all branch security operations in the United States. John graduated from California State University with Bachelor’s degrees in Management and Finance. He brings more than 27 years of experience and has managed both venue security and special events security for some of the largest and most high profile entertainment and sporting events in the nation. John has also managed hundreds of corporate meetings, conventions and public assemblies in the United States, Europe, Asia and South America.

Daniel Devine, Sr. Operations Manager  
United Security Services, Inc.

Daniel “Dan” Devine has worked in the private security sector for nearly twenty years. Over the course of his career, he has held various leadership roles. Currently, he oversees the on-site security operations at our clients’ trade show events and is responsible for the implementation of their security plans. Dan oversees our contracted hotel security operations at various accounts across the country as well. Dan regularly travels with these events and has extensive trade show experience in cities like Las Vegas, Chicago, Orlando, New Orleans, San Francisco and Boston. Dan is also a former United States Marine Corps Staff Sergeant. He went on multiple tours of duty and served honorably in Iraq.