

# 1000 PLAN:

## Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Plan Type: PPO

Coverage Period: 03/01/2016 – 12/31/2016

Coverage for: Employee, Spouse, Children



**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at [www.paragonbenefits.com](http://www.paragonbenefits.com) or by calling 855-229-3060.

| Important Questions  | Answers  | Why this Matters:   |
|--|--|---|
| <b>What is the overall deductible?</b>                         | \$1,000 person / \$2,000 family Network providers, \$3,000 person / \$6,000 family Non-Network providers. Doesn't apply to Network Preventive Care Services. Coinsurance; prior authorization; cost containment penalties; and premiums don't count toward the deductible. | You must pay all the costs up to the <b>deductible</b> amount before this health insurance plan begins to pay for covered services you use. Check your policy or plan document to see when the <b>deductible</b> starts over (usually, but not always, January 1st). See the chart titled Common Medical Event for how much you pay for covered services after you meet the <b>deductible</b> .   |
| <b>Are there other deductibles for specific services?</b>      | No.  | You don't have to meet <b>deductibles</b> for specific services, but see the chart titled Common Medical Event for other costs for services this plan covers.   |
| <b>Is there an out-of-pocket limit on my expenses?</b>         | Yes. \$2,500 person / \$5,000 family Network Providers, \$6,000 person / \$12,000 family Non-Network providers.  | The <b>out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.  |
| <b>What is not included in the out-of-pocket limit?</b>        | Premiums, prior authorization, and cost containment penalties, (balance-billed charges for non-Network providers) and health care services this plan doesn't cover.  | Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .  |
| <b>Is there an overall annual limit on what the plan pays?</b> | No.  | The chart titled Common Medical Event describes any limits on what the insurer will pay for <i>specific</i> covered services, such as office visits.  |
| <b>Does this plan use a network of providers?</b>              | Yes. For a list of Network Providers, see <a href="http://www.mycigna.com">www.mycigna.com</a>   | If you use a Network doctor or other health care provider, this plan will pay some or all of the costs of covered services. Beware; your Network <b>provider</b> may use an out-of-Network <b>provider</b> for some services. Plans use the term panel, in-network, preferred, or participating for <b>providers</b> in their <b>network</b> . See the chart titled Common Medical Event for how this plan pays different kinds of <b>providers</b> . |
| <b>Do I need a referral to see a specialist?</b>               | No.  | You can see the <b>specialist</b> you choose without permission from this plan.   |
| <b>Are there services this plan doesn't cover?</b>             | Yes.   | Some of the services this plan doesn't cover are listed in the box titled Services Your Plan Does Not Cover. See your policy or plan document for information about <b>excluded services</b> .  |

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- **Copayments** are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- **Coinsurance** is *your* share of the costs of a covered service, calculated as a percent of the **allowed amount** for the service. For example, if the plan's **allowed amount** for an overnight hospital stay is \$1,000, your **coinsurance** payment of 20% would be \$200. This may change if you haven't met your **deductible**.
- The amount the plan pays for covered services is based on the **allowed amount**. If an out-of-network **provider** charges more than the **allowed amount**, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the **allowed amount** is \$1,000, you may have to pay the \$500 difference. (This is called **balance billing**.)
- This plan may encourage you to use Network **providers** by charging you lower **deductibles, copayments** and **coinsurance** amounts.

| Common Medical Event  | Services You May Need                            | Your Cost If You Use a Network Provider | Your Cost If You Use a Non-Network Provider | Limitations & Exceptions   |
|---|--|---|---|--|
| If you visit a health care <u>provider's</u> office or clinic | Primary care visit to treat an injury or illness | \$25 Copay Per Visit                    | 40% After Deductible                        | ----- none -----   |
|   | Specialist visit                                 | \$45 Copay Per Visit                    | 40% After Deductible                        | ----- none -----   |
|   | Other practitioner office visit                  | 20% After Deductible                    | 40% After Deductible                        | ----- none -----   |
|   | Preventive care / screening / immunization       | No charge.<br>Deductible does not apply | Not Covered                                 | Preventive Care Services are not covered when provided by a Non-Network Provider.<br>A list of covered services can be found online at <a href="https://www.healthcare.gov/what-are-my-preventive-care-benefits/">https://www.healthcare.gov/what-are-my-preventive-care-benefits/</a> |
| If you have a test  | Diagnostic test (x-ray, blood work)              | 20% After Deductible                    | 40% After Deductible                        | ----- none -----   |
|   | Imaging (CT/PET scans, MRIs)                     | 20% After Deductible                    | 40% After Deductible                        | ----- none -----   |

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| Common Medical Event   | Services You May Need                                  | Your Cost If You Use a Network Provider   | Your Cost If You Use a Non-Network Provider                           | Limitations & Exceptions   |
|--|--|---|---|--|
| <p><b>If you need drugs to treat your illness or condition</b></p> <p>More information about <u>prescription drug coverage</u> is available at <a href="http://www.partnersrx.com">www.partnersrx.com</a></p> <p><b>Or call 1-800-711-4550</b></p> | Generic drugs  | Pharmacy:<br>\$10 copay per prescription.                                       | Coverage for ingredient costs and dispensing fees only.               | <p>Pharmacy Option up to 30 day supply</p> <p>Mail Order Option up to 90 day supply.</p> |
|  |  | Mail Order:<br>\$25 copay per prescription.                                     | 20% After Deductible  |  |
|  | Preferred brand drugs                                  | Pharmacy:<br>\$30 copay per prescription.                                       | Coverage for ingredient costs and dispensing fees only.               |  |
|  |  | Mail Order:<br>\$75 copay per prescription.                                     | 20% After Deductible  |  |
|  | Non-preferred brand drugs                              | Pharmacy:<br>\$60 copay per prescription.                                       | Coverage for ingredient costs and dispensing fees only.               |  |
|  |  | Mail Order:<br>\$150 copay per prescription                                     | 20% After Deductible  |  |
| Specialty drugs  | Pharmacy Option Only:<br>\$100 copay per prescription. | Coverage for ingredient costs and dispensing fees only.<br>20% After Deductible | Specialty Drugs available at Retail Pharmacy only up to 30 day supply |  |
| <p><b>If you have outpatient surgery</b></p>   | Facility fee (e.g., ambulatory surgery center)         | 20% After Deductible  | 40% After Deductible  | ----- none -----   |
|  | Physician/surgeon fees                                 | 20% After Deductible  | 40% After Deductible  | ----- none -----   |

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| Common Medical Event  | Services You May Need                        | Your Cost If You Use a Network Provider | Your Cost If You Use a Non-Network Provider | Limitations & Exceptions                            |
|---|--|---|---|---|
| <b>If you need immediate medical attention</b>                                | Emergency room services                      | \$200 Copay per Visit                   | \$200 Copay per Visit                       | Copay waived if admitted.                           |
|   | Emergency medical transportation             | 20% After Deductible                    | 40% After Deductible                        | ----- none -----                                    |
|   | Urgent care                                  | \$60 Copay per Visit                    | 40% After Deductible                        | ----- none -----                                    |
| <b>If you have a hospital stay</b>  | Facility fee (e.g., hospital room)           | 20% After Deductible                    | 40% After Deductible                        | Prior authorization required.                       |
|   | Physician/surgeon fee                        | 20% After Deductible                    | 40% After Deductible                        | ----- none -----                                    |
| <b>If you have mental health, behavioral health, or substance abuse needs</b> | Mental/Behavioral health Outpatient services | 20% After Deductible                    | 40% After Deductible                        | ----- none -----                                    |
|   | Mental/Behavioral health Inpatient services  | 20% After Deductible                    | 40% After Deductible                        | Prior authorization required                        |
|   | Substance use disorder Outpatient services   | 20% After Deductible                    | 40% After Deductible                        | ----- none -----                                    |
|   | Substance use disorder Inpatient services    | 20% After Deductible                    | 40% After Deductible                        | Prior authorization required                        |
| <b>If you are pregnant</b>  | Prenatal and postnatal care                  | 20% After Deductible                    | 40% After Deductible                        | Coverage for dependents other than spouse excluded. |
|   | Delivery and all inpatient services          | 20% After Deductible                    | 40% After Deductible                        |   |

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| Common Medical Event  | Services You May Need                         | Your Cost If You Use a Network Provider  | Your Cost If You Use a Non-Network Provider  | Limitations & Exceptions   |
|---|---|--|--|--|
| <b>If you need help recovering or have other special health needs</b> | Home health care                              | 20% After Deductible   | 40% After Deductible   | ----- none -----   |
|   | Rehabilitation services                       | Occupational Therapy<br><b>OR</b> Speech Therapy<br><b>OR</b> Physical Therapy<br>20% After Deductible | Occupational Therapy<br><b>OR</b> Speech Therapy<br><b>OR</b> Physical Therapy<br>40% After Deductible | Coverage limited to 60 visits per Calendar Year maximum combined (including both Network and Non-Network providers). |
|   | Habilitation services                         | 20% After Deductible   | 40% After Deductible   | ----- none -----   |
|   | Skilled nursing care                          | 20% After Deductible<br>the contracted rate  | 40% After Deductible   | 60 days per Calendar Year maximum  |
|   | Durable medical equipment                     | 20% After Deductible   | 40% After Deductible   | ----- none -----   |
|   | Hospice service                               | 20% After Deductible   | 40% After Deductible   | ----- none -----   |
|   | <b>If your child needs dental or eye care</b> | Eye exam   | No charge  | Not covered  |
| Glasses   |   | Not covered  | Not covered  | Not covered  |
| Dental check-up   |   | No charge  | Not covered  | As provided in Preventive Care services for children.  |

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### Excluded Services & Other Covered Services:

| Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other <u>excluded services</u> .)                         |   |   |
|---|---|---|
| <ul style="list-style-type: none"><li>Acupuncture</li><li>Bariatric surgery</li><li>Cosmetic surgery</li><li>Dental care (Adult)</li><li>Hearing aids</li></ul> | <ul style="list-style-type: none"><li>Infertility treatment</li><li>Long-term care</li><li>Non-emergency care when traveling outside the U.S. if travel is for the sole purpose of obtaining medical services</li></ul> | <ul style="list-style-type: none"><li>Routine eye care (Adult)</li><li>Routine foot care</li><li>Weight loss programs</li></ul> |
| Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)           |   |   |
| <ul style="list-style-type: none"><li>Chiropractic care</li></ul>   | <ul style="list-style-type: none"><li>Private duty nursing</li></ul>  | <ul style="list-style-type: none"><li>Urgent Care</li></ul>   |

### Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply. For more information on your rights to continue coverage, contact the Plan Administrator at 855-229-3060. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa](http://www.dol.gov/ebsa), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov).

### Your Grievance and Appeals Rights:

If you have a complaint or are dissatisfied with a denial of coverage for claims under your plan, you may be able to **appeal** or file a **grievance**. For questions about your rights, this notice, or assistance, you can contact: the plan administrator at 855-229-3060 or the plan's Claims administrator at 855-229-3060, or the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform).

### Does this Coverage Provide Minimum Essential Coverage?

The Affordable Care Act requires most people to have health care coverage that qualifies as "minimum essential coverage."

**This plan does provide minimum essential coverage.**

### Does this Coverage Meet the Minimum Value Standard?

The Affordable Care Act establishes a minimum value standard of benefits of a health plan. The minimum value standard is 60% (actuarial value).

**This health coverage does meet the minimum value standard for the benefits it provides.**

————— *To see examples of how this plan might cover costs for a sample medical situation, see the next page.* —————

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## About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



**This is not a cost estimator.**

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care also will be different.

See the next page for important information about these examples.

### Having a baby (normal delivery)

- Amount owed to providers: \$7540
- Plan pays: \$5142
- Patient pays: \$2398

#### Sample care costs:

|                            |                |
|----------------------------|----------------|
| Hospital charges (mother)  | \$2700         |
| Routine obstetric care     | \$2100         |
| Hospital charges (baby)    | \$900          |
| Anesthesia                 | \$900          |
| Laboratory tests           | \$500          |
| Prescriptions              | \$200          |
| Radiology                  | \$200          |
| Vaccines, other preventive | \$40           |
| <b>Total</b>               | <b>\$7,540</b> |

#### Patient pays:

|                      |               |
|----------------------|---------------|
| Deductibles          | \$1000        |
| Copays               | \$90          |
| Coinsurance          | \$1308        |
| Limits or exclusions | \$0           |
| <b>Total</b>         | <b>\$2398</b> |

### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5400
- Plan pays: \$2860
- Patient pays: \$2540

#### Sample care costs:

|                              |                |
|------------------------------|----------------|
| Prescriptions                | \$2900         |
| Medical Equipment & Supplies | \$1300         |
| Office visits & Procedures   | \$700          |
| Education                    | \$300          |
| Laboratory tests             | \$100          |
| Vaccines, other preventive   | \$100          |
| <b>Total</b>                 | <b>\$5,400</b> |

#### Patient pays:

|                      |               |
|----------------------|---------------|
| Deductibles          | \$1000        |
| Copays               | \$660         |
| Coinsurance          | \$880         |
| Limits or exclusions | \$0           |
| <b>Total</b>         | <b>\$2540</b> |

## Questions and answers about the Coverage Examples:

### What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S. Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from in-network **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

### What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how **deductibles**, **copayments**, and **coinsurance** can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

### Does the Coverage Example predict my own care needs?

- ✘ **No.** Treatments shown are just examples. The care you would receive for this condition could be different, based on your doctor's advice, your age, how serious your condition is, and many other factors.

### Does the Coverage Example predict my future expenses?

- ✘ **No.** Coverage Examples are **not** cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your **providers** charge, and the reimbursement your health plan allows.

### Can I use Coverage Examples to compare plans?

- ✓ **Yes.** When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box for each example. The smaller that number, the more coverage the plan provides.

### Are there other costs I should consider when comparing plans?

- ✓ **Yes.** An important cost is the **premium** you pay. Generally, the lower your **premium**, the more you'll pay in out-of-pocket costs, such as **copayments**, **deductibles**, and **coinsurance**. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.